

# Saint John of God Community Services Liffey Services

## **Job Description**

Post:	Social Care Leader, Liffey Valley Services
Location:	Saint John of God Community Services Clg., Liffey Services
Responsible to:	Regional Director
Reports to:	Programme Manager and/or Coordinator, Liffey Valley Services

Hospitality, Compassion, Respect, Excellence, Justice

### Person Specification:

#### **Qualifications:**

- A relevant 3<sup>rd</sup> level qualification in the area of Nursing, Health or Social Care is essential.
- A qualification in Management is desirable.

#### Experience:

- A minimum of 3 years' working with people with intellectual disabilities is essential.
- Experience of working in a residential setting, delivering person centred services to adults with intellectual disability is desirable.
- Demonstrate evidence of continued commitment to professional development.
- Supervisory experience desirable.

#### **Professional Knowledge**

- Excellent knowledge and understanding the Health Act 2007 and the HIQA Standards and Regulations and all other relevant legislation
- Must have the ability to demonstrate excellent management and leadership skills.

A full clean driving license is essential.

#### **Role and Responsibilities:**

The key areas of responsibility of the Social Care Leader will be:

- To ensure compliance with regulation as outlined in The Health Act 2007 and the subsequent regulations.
- To ensure the best quality service for the people supported in line with the HIQA Regulations and Standards.
- In keeping with our system of Person Directed Planning to ensure that all Personal Planning meetings are carried out on time, to ensure that all residents' decisions and choices are respected and to support residents in attaining their goals.
- To ensure the provision of a high standard of living for residents' a vis-à-vis housekeeping, hygiene, and well balanced diets.

#### **Communication:**

- To ensure that effective communication links between residents, families, volunteers etc. are maintained.
- To provide Residents with all available opportunities to communicate.
- To ensure that individual and their families are involved in any decision making process relative to them.
- To organise regular staff meetings and to ensure that an effective system of communication is in operation.
- To maintain and promote effective communication between Day Service staff and Residential Home/Respite facility.
- To liaise with other Managers, heads of departments and external agencies in matters concerning both the direct provision of services and also concerning the effective provision of support services.

#### Management:

- To supervise and manage a staff team. To promote a healthy work environment which encourages staff to develop their potential within a spirit of teamwork.
- To conduct professional supervision and Personal Development Reviews in accordance with the Organisations policy.
- To keep up to date with the Organisations service policies and ensure their application at house level.

- To ensure compliance at house level with all provisions of Liffey Services financial/accounting procedures.
- To ensure compliance at house level with all procedures related to administrative matters as set out in the local policy manual and in this regard liaise with the Operations Manager.
- To ensure compliance with the provisions of Safety, Health and Welfare at work legislation as detailed in Liffey Services Safety Statement.
- To maintain all records and statistics as appropriate to the post and to furnish returns on a regular basis.

#### **Other duties:**

- To liaise with the Operations Manager in relation to addressing maintenance works.
- To attend meetings/in-service training programmes as may be organised from time to time that are deemed appropriate to the role.
- To participate in local committees and working groups as requested.
- The Social Care Leader will have access to information concerning the medical and/or personal affairs of
  residents. Such records and information are strictly confidential and unless acting on the instruction of
  an authorised person, on no account must information concerning residents be divulged except in the
  performance of normal duties. In addition, confidential records must be kept in safe custody at all times.
- You are required to respect and operate within the framework of the character and ethics, which govern the work of the Order of St. John of God.
- To provide out of hours on-call support on a rotational basis.
- To perform another duties which may be assigned to you from time to time by the Programme Manager/Director.

#### **CONFIDENTIALITY**

Ensure confidentiality is kept as a priority and information is disseminated through the appropriate channels on a need to know basis.

In the course of your employment you may have access to or hear information concerning the medical or personal affairs of service users and/or staff or other Centre/Service business. Such records and information are strictly confidential and unless acting on the instructions of an authorised officer, on no account must information concerning staff or residents or other Centre business be divulged or discussed except in the performance of normal duty. In addition, records must never be left in such a manner that unauthorised persons can obtain access to them and must be kept in safe custody when no longer required.

This job description will be subject to review in the light of experience and/or changing circumstances and will include other duties appropriate to the post as may be determined by the Regional Director.